

## User-Initiated Vision Password Reset

To reset your vision password:

Close Internet Explorer completely (this includes any other pages or tabs that may be open).

Open Internet Explorer and go to the Vision login page (<https://slc.healthmedx.com>)

Click the [Reset Password](#) link below the login area (highlighted in yellow, below):



Sales | Support | [healthmedx.com](http://healthmedx.com)

HealthMEDX  
**Vision**

Vision Login

Long-Term Care Home Health CCRC Rehab Hospice

[Reset Password](#)

This system is restricted to authorized individuals only.

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Now, fill in your vision username, the security code, and the verification code, then click submit (highlighted in yellow, below).

Your vision username should have a community abbreviation followed by a hyphen and your first initial and last name (e.g. LL-JDoe, for Jane Doe that works at the Lakes at Litchfield).

Your Security Code is the last four digits of your social security number.

The Verification code should match the image above.

The screenshot shows the 'HealthMEDX Vision Account Management' interface. At the top left is the logo. Below it, the 'Action' dropdown menu is set to 'Reset Password'. The 'Username' field contains 'xx-xxxxxx' and the 'Security Code' field contains four dots. A CAPTCHA image shows the characters 'PRNE' in a stylized font. The 'Verification' field contains 'PRNE'. A yellow 'Submit' button is highlighted. Below the form, there is a blue link for 'Return to Vision Login'. At the bottom of the page, there is a light blue banner with the text: 'Password Unlock and Reset Instructions For "User Name:" Enter your Vision User Name For "Security Code:" Enter your PIN number' and 'Click Submit'.

Now, you should see your new password in green under the Vision logo (highlighted in yellow, below). Write your temporary password down, or copy and paste it into a word document (with no spaces). Then, click return to Vision Login.

HealthMEDX  
**Vision**  
Account Management

Password Reset to: qM\*94+dE!

Action: Reset Password

Username: max-tuser

Security Code: [ ]

Verification: Please type the characters from this picture into the space provided below

Verification: BNEWU

Submit Return to Vision Login

Password Unlock and Reset Instructions For "User Name:" Enter your Vision User Name For "Security Code:" Enter your PIN number

Click Submit

Login to Vision with your username and your temporary password:

iexplore.exe

The server slc.healthmedx.com is asking for your user name and password. The server reports that it is from healthmedx.com.

xx-xxxxxxx

Remember my credentials

OK Cancel

You should see the Vision Password Manager site. Fill out your username, Old Password, New Password, confirm your new password, then press OK (highlighted in yellow, below). Your “Old” Password will be the temporary on that you copied or wrote down earlier.

## Vision Password Manager

Your password has expired. You can change it now.

User Name	xx-xxxxxxx	
Old password	●●●●●●●●	
New password	●●●●●●●●	
Confirm new password	●●●●●●●●	

OK Reset

[Help with user IDs and passwords](#)

[Contact HealthMEDX Support](#)

You will see a message stating that your password was successfully changed. Click Back to Vision, and login with your username and newly created password.

## **Vision Password Manager**

Password successfully changed.

[Back to Vision](#)