

User-Initiated Vision Password Reset

To reset your vision password:

Close Internet Explorer completely (this includes any other pages or tabs that may be open). Open Internet Explorer and go to the Vision login page (https://slc.healthmedx.com) Click the Reset Password link below the login area (highlighted in yellow, below):



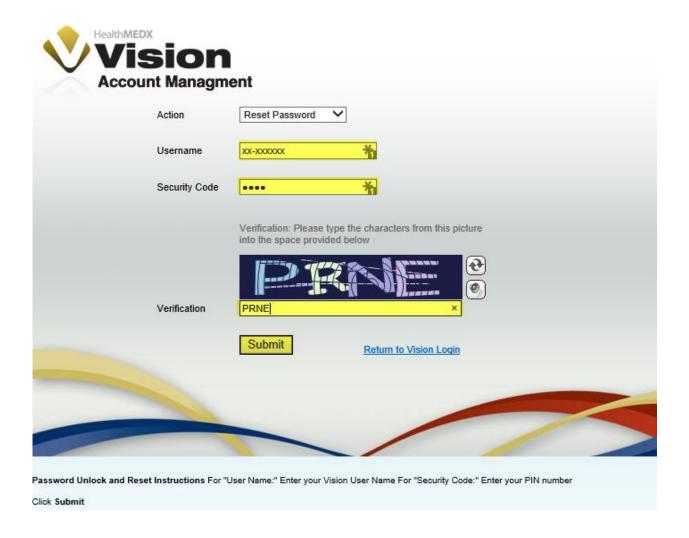


Now, fill in your vision username, the security code, and the verification code, then click submit (highlighted in yellow, below).

Your vision username should have a community abbreviation followed by a hyphen and your first initial and last name (e.g. LL-JDoe, for Jane Doe that works at the Lakes at Litchfield).

Your Security Code is the last four digits of your social security number.

The Verification code should match the image above.





Now, you should see your new password in green under the Vision logo (highlighted in yellow, below). Write your temporary password down, or copy and paste it into a word document (with no spaces). Then, click return to Vision Login.





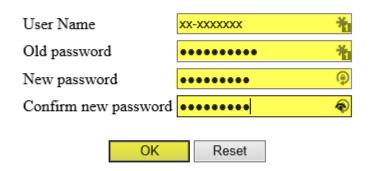
Login to Vision with your username and your temporary password:



You should see the Vision Password Manager site. Fill out your username, Old Password, New Password, confirm your new password, then press OK (highlighted in yellow, below). Your "Old" Password will be the temporary on that you copied or wrote down earlier.

Vision Password Manager

Your password has expired. You can change it now.



Help with user IDs and passwords

Contact HealthMEDX Support



You will see a message stating that your password was successfully changed. Click Back to Vision, and login with your username and newly created password.

Vision Password Manager

Password successfully changed.

Back to Vision